

Terms & Conditions for Annual Service Plan

This Annual Service and protection Plans is entered by and between **M/S. R SQUARE CORP** having its office at **101,1ST FLOOR BHAGMAL COMPLEX, SECTOR 15, NAYA BANS, NOIDA (U.P.) -201301**, herein after referred as **"Service Provider"** And the Person, herein after referred as **"Customer"**.**(Details of products & Customer Mentioned in the annexure-1).**

1. Definitions:

Unless the context otherwise requires, the following terms would have the prescribed meanings:

R-square Corp having its Office at Shop No. 101,1stfloor, Bhagmal Complex, sector -15, Naya Bans, Noida, U.P.-201301.

Product(s): Nikon Digital SLR Cameras or Nikon Lenses imported and distributed by Nikon India Pvt. Ltd. (Detail of the product is provided in the Annexure-1 of the agreement).

Customer: An end-user (a person, firm, company or the legal entity) which purchases the Product(s).

2. Annual Service and protection Plans Period:

Annual Service and protection Plans is Valid for One Year from the date of Service Pack purchase by the customer.

R-square corp. reserves the right to inspect the Product before offering the Service Plans.

If a Customer transfers the ownership of product(s) to another end user, the remainder of the warranty period may also transfer to the new owner.

Customer shall be required to provide proof of purchase of Annual Service Pack Card of the Product(s), before submitting for repair.

3. Annual Service and protection PlansType:

Service Warranty Pack shall always be Carry in Service i.e. there will be no pick up or drop or on-site service facility.

Carry-in Service: Carry-in Service Pack requires that the product(s) be brought to the R-Square Corp.

The Customer needs to carry the product(s) to the R-Square Corp at its own cost.

For further details contact R-Square Corp at 0120-4314125, 9599895125

Or write to R-Square Corp at Nikon.noida@gmail.com

For More details, Please visit our Website:-www.r2corp.info

4. Benefits of Annual service and protection Plans:-

Two Free Complete Service of the Product(s) in a year.

A. This includes the maximum cleaning work of Image sensor, AF sensor, view finder unit, outer body polishing, firmware updating, reset all the setting to default value, general focus checkup and focus calibration etc. **in case of DSLR(camera Body).**

B. Maximum cleaning work of Front Element, Rear Element(Fungus/dust cleaning in front and rear element only), focus/sharpness checkup and calibration, Zoom rubber replacement, complete polishing of outer body and Lubrication work **in case of lens.**

C. 10% Discount on spares (if Product is submitted for Repair).

D. One extra General cleaning work of your product at the end of last month of Annual Service and protection Plans. (Includes outer body polishing & image sensor cleaning only)

5(a). Annual Service Plan details:-

4499/- Including One lens with camera Body (DX format) **(PACK 1)**

6499/- Including One Lens with camera Body (FX format) **(PACK 2)**

7499/- Including One Lens with camera Body (Mirror less format) **(PACK 3)**

(All packs are excluding the tax amount. 18% service tax is applicable on the billing).

7. Service and Protection Plan Terms:

ASP Plans are provided only on product(s) procured from authorized sources.

The ASP Plans does not cover accessories and consumables, like case, strap, lens cap, charger, batteries etc.

The ASP Plans does not cover the **100%** cleaning work related to dust and fungus inside the non-openable items like view finder unit, elements etc.

The Annual Service Plan does not cover the replacement of the product(s).

Annual Service Plan does not cover any kind of physical damage, fire damage and water damage products.

Within Annual Service Plans period, R-Square Corp will repair or replace any defective part(s) of the Product(s), if required, to rectify the problem in the Product(s) and the Cost of the replace spare(s) shall be paid by the customer.

Only 10% discount on spare(s) shall be provided by the R-Square Corp under the ASP Plan.

R- Square Corp reserves the right to make the changes in terms and conditions of Service Plans without any prior notice to customer. R- Square Corp reserves the right to use re-engineered part(s) with

performance parameter equivalent to the similar new part(s), for performing the Service. The replaced part(s) shall become the property of R-Square Corp.

7. The Annual Service and Protection Plan of the product(s) shall be rendered null and void if:

The Product is physically damaged due to any of the reason(s) like (drop damage, fire damage and water damage) etc.

The Product is modified, repaired, maintained and /or opened, disassembled by other than Authorized person, damage arising out of unauthorized modification, repair, and alteration.

The Product is operated and/or maintained in ways other than recommended by Nikon in the user manual. Product operation outside the usage parameters stated in the user manual provided with the product.

Any multifunction in the Product resulting from inadequate safekeeping, storage at high temperatures or humidity, storage with mothballs or leakage of batteries.(Applicable under both plans)

Any malfunction in the Product due to dirt/dust, sand, water including rust inside the Product, fire and/ or shock.

The model No. or serial no. sticker of product is removed, mutilated or tampered with.

Any damage to the Product arising out of use of any consumables or accessories other than those supplied by Authorized Dealers /Authorized Resellers.

8. Limitation of Liability

R-Square Corp. makes no other express warranty either in writing or otherwise and expressly disclaims all warranties and conditions not stated in this limited Annual Service.

R- Square Corp does not warrant that the operation of the product(s) will be uninterrupted or error-free. To the extent allowed by the Indian laws, R- Square Corp disclaims all implied warranties or conditions, including any implied warranties or conditions of merchantability, merchantable quality, and fitness for a particular purpose.

In no event will R-Square Corp be liable for data loss, Indirect damage caused due to improper functioning of the product, including but not limited to lost profits or savings, business interruption, lost revenue, loss of use, or any other commercial or economic loss of any kind, or special, incidental, or consequential damages .

Incidental damages due to malfunction of the product such as loss of photography expense or loss of profit etc. Any claim made by a third party or made by customer on behalf of a third party.

R-Square Corp. reserve the rights to decline the repair and services of the product/s in case the product/s and spares are discontinued or out of service period from the parental company (Nikon India Pvt. Ltd.) and customer shall not claim for this in any manner in this limited Annual Service plan.

This agreement is between R- Square Corp and the Customer only. **(Nikon India Pvt. Ltd. is not a party to this arrangement and is not liable, if any kind of dispute arise in this agreement)**

9. Governing Laws:

Any disputes arising in connection with this Limited Annual Service Pack shall be governed by the laws of India.

The courts of **NOIDA** shall have the exclusive jurisdiction over disputes arising hereunder.